

Gallery Digital Signage	Gallery Service Options			
	Included with Purchase	Fee Based	Standard Option Ask for Quote	Premium Option Ask for Quote
First Year Warranty (Hardware & Software)	Yes	Yes	Yes	Yes
Extended Hardware Warranty (<i>excludes shipping</i>)	3 year – option available	3 year – option available	2 year extended included	3 Years extended included
Access to online support resources	Yes	Yes	Yes	Yes
Initial Training: Content Management	1 Hour Included	Addl Training - \$75 Per Hour	Included	Included
Remote / Telephone technical support	1 Hour Included	Addl Support - \$75 Per Hour	Included (3 hours)	Included
Creative content design services (basic)	\$125 Per Hour	\$125 Per Hour	\$100 Per Hour	\$100 Per Hour
Creative content design services (animated)	\$200 Per Hour	\$200 Per Hour	\$175 Per Hour	\$175 Per Hour
Phone call hours	9AM – 5PM EST	9AM – 5PM EST	9AM – 5PM EST	8AM – 7PM EST
On-Site support response	\$125 Per Hour	\$125 Per Hour	2 Hours Free (then \$100/hr)	4 Hours Free (then \$100/hr)

